



aircharge®

How To:

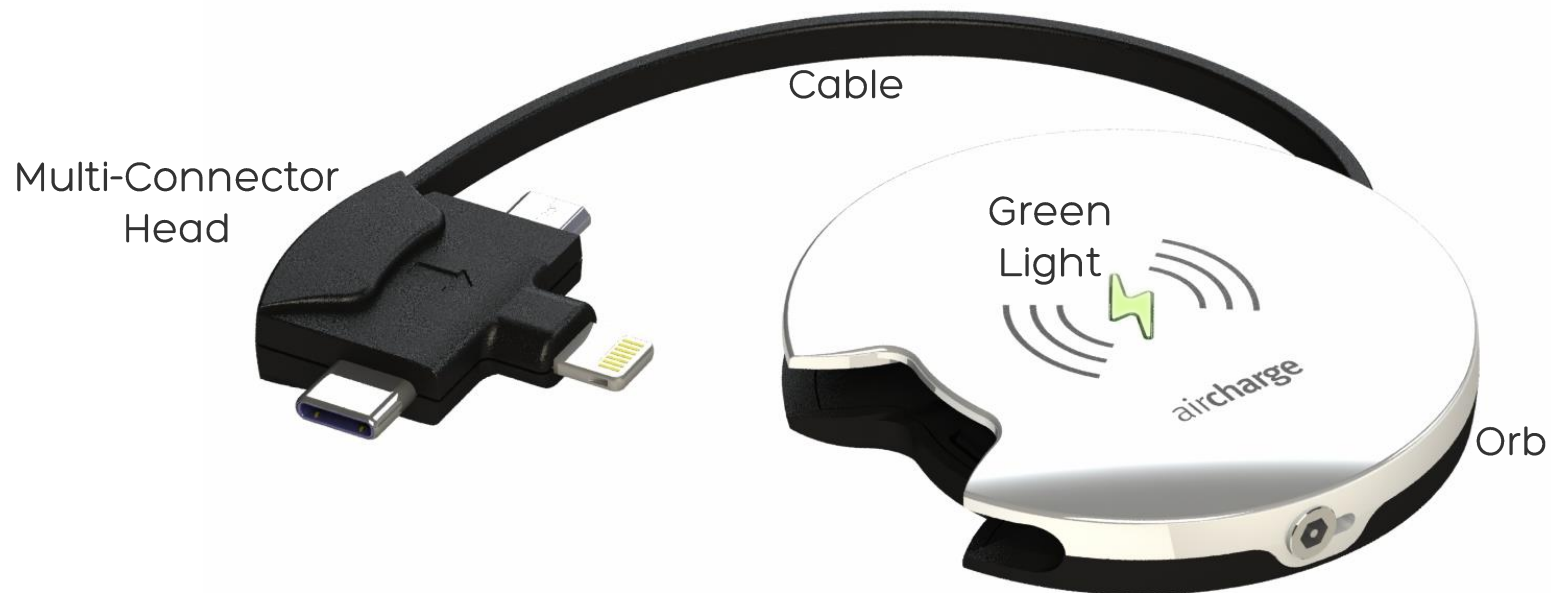
Replacing orbs on
Airbridges

Checking Orbs

Over time, you may find that the 'Orb' adaptors, being in the hands of the general public can be damaged.

As with any other cable element, non-visible damage can occur to the internal elements of the cable as they are bent, twisted and moved during use.

Below is the terminology of the 'Orb' that will be referred to in the following pages:



Checking Orbs

These checks should be performed
on a Weekly or Bi-Weekly basis:

Checking for Damage

Is the Multi-Connector head still
attached to the cable, are all 3
connectors present and intact?

Yes

No

Replace the Orb
(See page 4)

Yes

Yes

Connect your phone to the
appropriate connector and ensure
the Orb is placed on the Charger.
Is the phone charging?

Yes

No

Does the Green
light turn on?

No

Does the charger
work with a
compatible phone?

No

Great, Everything is Working!

Contact Aircharge Support
01235 773373
support@air-charge.com

You can check Smartphone
compatibility here:



Replacing Orbs

Should an orb need to be replaced, you should have all of the required tools to do so included within your spares kit.

If any replacement components are needed, please contact Aircharge Sales (see page 5).



You can watch an Orb replacement video here:



Should any of the Aircharge equipment, with the exception of Orbs (due to their consumable nature), be damaged, please contact Aircharge Support in the first instance.

Support@air-charge.com

01235 773373

Mon-Fri 9am-5pm

Should replacement Orbs be needed, please contact Aircharge Sales:

Orders@air-charge.com

01235 773370

Mon-Fri 9am-5pm



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